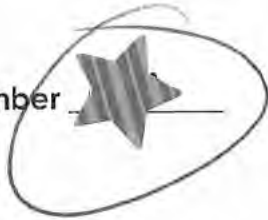


✓

# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number



Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|   | YES         | NO          |
|---|-------------|-------------|
| Do you have Comcast service at another property?                                      | <u>X</u>    | <u>    </u> |
| Do you have Comcast service at your boat slip?  | <u>    </u> | <u>X</u>    |
| Do you have Comcast internet service in Harbour Island?                               | <u>X</u>    | <u>    </u> |
| If yes, do you rent a modem from Comcast?   | <u>    </u> | <u>X</u>    |
| or do you supply the modem/gateway?   | <u>X</u>    | <u>    </u> |
| Do you use Comcast to access streaming to your unit?                                  | <u>    </u> | <u>✓</u>    |
| Do you use Comcast to access hotspots?  | <u>✓</u>    | <u>    </u> |
| Do you use Comcast Wifi to reduce your cell phone bill?                               | <u>    </u> | <u>X</u>    |
| Do you use VERIZON for phone or fax?  | <u>    </u> | <u>X</u>    |
| Do all of your Harbour Island TVs have HDMI capability?                               | <u>X</u>    | <u>    </u> |
| Would you be interested in a bulk account for internet only to replace cable service? | <u>    </u> | <u>X</u>    |

Unit Number \_\_\_\_\_

## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?  
YES ☒ NO ☐ Please explain.

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List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Disney #  
paramount  
netflix  
Amazon  
Hulu  
HBO Max

What additional communication services would you like Harbour Island to consider for the next TV access contract?

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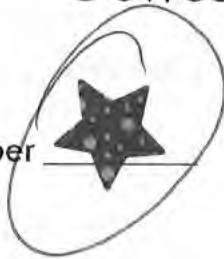
---

---

# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number



Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|   | YES    | NO     |
|---|--------|--------|
| Do you have Comcast service at another property?                                      | _____  | _____✓ |
| Do you have Comcast service at your boat slip?  | _____  | _____✓ |
| Do you have Comcast internet service in Harbour Island?                               | _____✓ | _____  |
| If yes, do you rent a modem from Comcast?   | _____✓ | _____  |
| or do you supply the modem/gateway?   | _____  | _____✓ |
| Do you use Comcast to access streaming to your unit?                                  | _____  | _____✓ |
| Do you use Comcast to access hotspots?  | _____  | _____✓ |
| Do you use Comcast Wifi to reduce your cell phone bill?                               | _____  | _____✓ |
| Do you use VERIZON for phone or fax?  | _____  | _____✓ |
| Do all of your Harbour Island TVs have HDMI capability?                               | _____  | _____✓ |
| Would you be interested in a bulk account for internet only to replace cable service? | _____  | _____✓ |

Unit Number \_\_\_\_\_



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

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---

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

DISNEY+ AND PARAMOUNT+

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What additional communication services would you like Harbour Island to consider for the next TV access contract?

STAY THE SAME

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# HARBOUR ISLAND *Comcast-Xfinity Survey*

Unit Number



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|  | YES                                 | NO                                  |
|--|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you have Comcast service at your boat slip?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast internet service in Harbour Island?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use VERIZON for phone or fax?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

Works OK.

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

None - Basic Cable - / Basic Internet

What additional communication services would you like Harbour Island to consider for the next TV access contract?

Please Add Basic Internet.

# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number



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|  | YES            | NO                   |
|--|----------------|----------------------|
| Do you have Comcast service at another property?   | _____          | _____/_____          |
| Do you have Comcast service at your boat slip?   | _____          | _____/_____          |
| Do you have Comcast internet service in Harbour Island?                                  | _____/_____    | _____                |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | _____<br>_____ | _____/_____<br>_____ |
| Do you use Comcast to access streaming to your unit?                                     | _____          | _____/_____          |
| Do you use Comcast to access hotspots?   | _____/_____    | _____/_____          |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | _____          | _____/_____          |
| Do you use VERIZON for phone or fax?   | _____/_____    | _____                |
| Do all of your Harbour Island TVs have HDMI capability?                                  | _____/_____    | _____                |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | _____          | _____                |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

I use HotSpot for WIFI

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

NONE

What additional communication services would you like Harbour Island to consider for the next TV access contract?

Comcast internet

# HARBOUR ISLAND *Comcast-Xfinity Survey*

Unit Number



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|   | YES           | NO            |
|---|---------------|---------------|
| Do you have Comcast service at another property?                                      | <u>X</u>      | <u>      </u> |
| Do you have Comcast service at your boat slip?  | <u>      </u> | <u>X</u>      |
| Do you have Comcast internet service in Harbour Island?                               | <u>X</u>      | <u>      </u> |
| If yes, do you rent a modem from Comcast?   | <u>      </u> | <u>      </u> |
| or do you supply the modem/gateway?   | <u>X</u>      | <u>      </u> |
| Do you use Comcast to access streaming to your unit?                                  | <u>X</u>      | <u>      </u> |
| Do you use Comcast to access hotspots?  | <u>      </u> | <u>X</u>      |
| Do you use Comcast Wifi to reduce your cell phone bill?                               | <u>      </u> | <u>X</u>      |
| Do you use VERIZON for phone or fax?  | <u>      </u> | <u>X</u>      |
| Do all of your Harbour Island TVs have HDMI capability?                               | <u>      </u> | <u>X</u>      |
| Would you be interested in a bulk account for internet only to replace cable service? | <u>X</u>      | <u>      </u> |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

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List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

*NONE*

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What additional communication services would you like Harbour Island to consider for the next TV access contract?

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# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number



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|   | YES                                 | NO                                  |
|---|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?                                      | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you have Comcast service at your boat slip?  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast internet service in Harbour Island?                               | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you rent a modem from Comcast?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| or do you supply the modem/gateway?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use Comcast to access streaming to your unit?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use Comcast Wifi to reduce your cell phone bill?                               | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use VERIZON for phone or fax?  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do all of your Harbour Island TVs have HDMI capability?                               | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Would you be interested in a bulk account for internet only to replace cable service? | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☐ NO ☒ Please explain.

Internet is inconsistent

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Netflix

What additional communication services would you like Harbour Island to consider for the next TV access contract?

FIOS for internet + TV



# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number



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|   | YES      | NO              |
|---|----------|-----------------|
| Do you have Comcast service at another property?                                      | _____    | <u>X</u>        |
| Do you have Comcast service at your boat slip?  | _____    | <u>X</u>        |
| Do you have Comcast internet service in Harbour Island?                               | <u>X</u> | _____           |
| If yes, do you rent a modem from Comcast?   | _____    | <u>X</u>        |
| or do you supply the modem/gateway?   | <u>X</u> | _____           |
| Do you use Comcast to access streaming to your unit?                                  | _____    | <u>X</u>        |
| Do you use Comcast to access hotspots?  | _____    | <u>X</u>        |
| Do you use Comcast Wifi to reduce your cell phone bill?                               | _____    | <u>X</u>        |
| Do you use VERIZON for phone or fax?  | _____    | <u>X</u>        |
| Do all of your Harbour Island TVs have HDMI capability?                               | <u>X</u> | _____           |
| Would you be interested in a bulk account for internet only to replace cable service? | _____    | <u>NOT SURE</u> |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES \_\_\_\_\_ NO ☒ Please explain.

It's OK but I'd like to have a  
little more than basic channels.

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)


/

What additional communication services would you like Harbour Island to consider for the next TV access contract?

?

# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number 



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|  | YES                                 | NO                                  |
|--|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you have Comcast service at your boat slip?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast Internet service in Harbour Island?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use VERIZON for phone or fax?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |



Unit Number \_\_\_\_\_

## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?  
YES ☒ NO ☐ Please explain.

I just had all my Lines <sup>Cable</sup> Redid they  
Ran New Lines & my cable ~~are~~ working Ever  
Faster. <sup>Cable</sup>  
The cable guy said the Lines in Harbour Island are  
very old.

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Sports, Netflix Amazon prime  
Cable Shows

What additional communication services would you like Harbour Island to  
consider for the next TV access contract?

Not sure

# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number



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|  | YES                                 | NO                                  |
|--|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you have Comcast service at your boat slip?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast internet service in Harbour Island?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use VERIZON for phone or fax?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |

der \_\_\_\_\_

## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?  
YES ☒ NO ☐ Please explain.

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

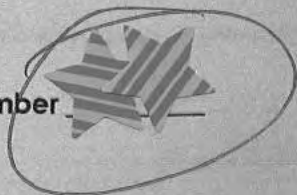
Netflix, Hulu, Prime Roku

What additional communication services would you like Harbour Island to consider for the next TV access contract?

Include internet

# HARBOUR ISLAND Comcast-Xfinity Survey

Unit Number



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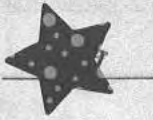
|   | YES           | NO            |
|---|---------------|---------------|
| Do you have Comcast service at another property?                                      | <u>✓</u>      | <u>      </u> |
| Do you have Comcast service at your boat slip?  | <u>N/A</u>    | <u>      </u> |
| Do you have Comcast internet service in Harbour Island?                               | <u>✓</u>      | <u>      </u> |
| If yes, do you rent a modem from Comcast?   | <u>✓</u>      | <u>      </u> |
| or do you supply the modem/gateway?   | <u>      </u> | <u>✓</u>      |
| Do you use Comcast to access streaming to your unit?                                  | <u>✓</u>      | <u>      </u> |
| Do you use Comcast to access hotspots?  | <u>      </u> | <u>✓</u>      |
| Do you use Comcast Wifi to reduce your cell phone bill?                               | <u>      </u> | <u>✓</u>      |
| Do you use VERIZON for phone or fax?  | <u>✓</u>      | <u>      </u> |
| Do all of your Harbour Island TVs have HDMI capability?                               | <u>✓</u>      | <u>      </u> |
| Would you be interested in a bulk account for internet only to replace cable service? | <u>✓</u>      | <u>      </u> |





# HARBOUR ISLAND *Comcast-Xfinity Survey*

Unit Number



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|   | YES                                 | NO                                  |
|---|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?                                      | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you have Comcast service at your boat slip?  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast internet service in Harbour Island?                               | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you rent a modem from Comcast?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| or do you supply the modem/gateway?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access streaming to your unit?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast Wifi to reduce your cell phone bill?                               | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use VERIZON for phone or fax?  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do all of your Harbour Island TVs have HDMI capability?                               | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Would you be interested in a bulk account for internet only to replace cable service? | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?  
YES ☒ NO ☐ Please explain.

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---

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Netflix, Disney & Prime

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What additional communication services would you like Harbour Island to consider for the next TV access contract?

Nothing, we are happy with everything.

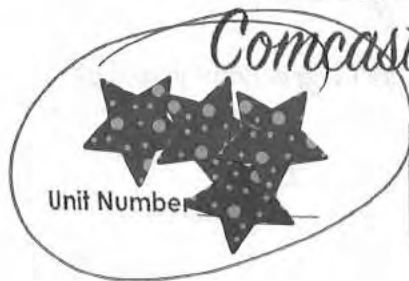
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## HARBOUR ISLAND

### Comcast-Xfinity Survey



Please complete and return the survey to Harbour Island.  
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|  | YES            | NO           |
|--|----------------|--------------|
| Do you have Comcast service at another property?   | ___            | ___ ✓        |
| Do you have Comcast service at your boat slip?   | ___            | ___ ✓        |
| Do you have Comcast internet service in Harbour Island?                                  | ___ ✓          | ___          |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | ___ ✓<br>___ ✓ | ___ ✓<br>___ |
| Do you use Comcast to access streaming to your unit?                                     | ___ ✓          | ___          |
| Do you use Comcast to access hotspots?   | ___            | ___ ✓        |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | ___ ✓          | ___          |
| Do you use VERIZON for phone or fax?   | ___            | ___ ✓        |
| Do all of your Harbour Island TVs have HDMI capability?                                  | ___ ✓          | ___          |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | ___ ✓          | ___          |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

W.I. works well

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Disney, Netflix, Prime

What additional communication services would you like Harbour Island to consider for the next TV access contract?

streaming

# HARBOUR ISLAND

## *Comcast-Xfinity Survey*

Unit Number



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|  | YES                                 | NO                                  |
|--|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you have Comcast service at your boat slip?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast internet service in Harbour Island?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use VERIZON for phone or fax?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |



Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

I'm fine with the service the way it is now.

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Netflix, Amazon Prime, Hulu, Peacock

What additional communication services would you like Harbour Island to consider for the next TV access contract?

HARBOUR ISLAND  
*Comcast-Xfinity Survey*

Unit Number



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|  | YES                                 | NO                                  |
|--|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you have Comcast service at your boat slip?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast internet service in Harbour Island?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use VERIZON for phone or fax?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |





# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number



Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|  | YES           | NO            |
|--|---------------|---------------|
| Do you have Comcast service at another property?   | <u>X</u>      | <u>      </u> |
| Do you have Comcast service at your boat slip?   | <u>      </u> | <u>X</u>      |
| Do you have Comcast internet service in Harbour Island?                                  | <u>X</u>      | <u>      </u> |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <u>Both</u>   | <u>      </u> |
| Do you use Comcast to access streaming to your unit?                                     | <u>X</u>      | <u>      </u> |
| Do you use Comcast to access hotspots?   | <u>X</u>      | <u>      </u> |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <u>      </u> | <u>X</u>      |
| Do you use VERIZON for phone or fax?   | <u>      </u> | <u>X</u>      |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <u>X</u>      | <u>      </u> |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <u>      </u> | <u>X</u>      |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

I also use an outside company to  
coordinate my electronics on site

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Disney Netflix Hulu MLB Paramount+  
peacock

What additional communication services would you like Harbour Island to consider for the next TV access contract?

None

# HARBOUR ISLAND *Comcast-Xfinity Survey*

Unit Number



Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|   | YES                                 | NO                                  |
|---|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?                                      | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast service at your boat slip?  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast internet service in Harbour Island?                               | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you rent a modem from Comcast?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| or do you supply the modem/gateway?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use Comcast to access streaming to your unit?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use Comcast Wifi to reduce your cell phone bill?                               | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use VERIZON for phone or fax?  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do all of your Harbour Island TVs have HDMI capability?                               | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Would you be interested in a bulk account for internet only to replace cable service? | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |

*Depending on data rate*

Unit Number \_\_\_\_\_



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

Basic cable is OK

Would like higher data and internet

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Fire TV

Netflix

Hulu

BritBox

What additional communication services would you like Harbour Island to consider for the next TV access contract?

None

# HARBOUR ISLAND Comcast-Xfinity Survey

Unit Number



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|  | YES                                 | NO                                  |
|--|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast service at your boat slip?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast internet service in Harbour Island?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use VERIZON for phone or fax?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☐ NO ☒ Please explain.

*Constantly have to restart the internet because it loses connection*

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List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

*Netflix, Prime, You tube tv*

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What additional communication services would you like Harbour Island to consider for the next TV access contract?

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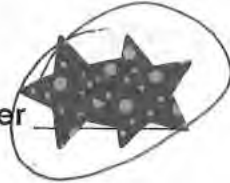
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# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number \_\_\_\_\_

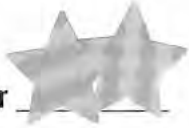


Please complete and return the survey to Harbour Island.

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|  | YES             | NO     |
|--|-----------------|--------|
| Do you have Comcast service at another property?   | _____           | _____✓ |
| Do you have Comcast service at your boat slip?   | _____✓          | _____  |
| Do you have Comcast internet service in Harbour Island?                                  | _____✓          | _____  |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | _____✓<br>_____ | _____  |
| Do you use Comcast to access streaming to your unit?                                     | _____✓          | _____  |
| Do you use Comcast to access hotspots?   | _____           | _____✓ |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | _____           | _____✓ |
| Do you use VERIZON for phone or fax?   | _____✓          | _____  |
| Do all of your Harbour Island TVs have HDMI capability?                                  | _____           | _____✓ |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | _____✓          | _____  |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

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List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

*Netflix, Prime, Starz*

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What additional communication services would you like Harbour Island to consider for the next TV access contract?

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# HARBOUR ISLAND Comcast-Xfinity Survey

Unit Number



Please complete and return the survey to Harbour Island.  
([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|  | YES                                   | NO   |
|--|---------------------------------------|--|
| Do you have Comcast service at another property?   | ___                                   | X  |
| Do you have Comcast service at your boat slip?   | ___                                   | X  |
| Do you have Comcast internet service in Harbour Island?                                  | <input checked="" type="checkbox"/> X | (through Xfinity)                                |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/> X | ___  |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/> X | (through X-finity)                               |
| Do you use Comcast to access hotspots?   | ___                                   | X  |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | ___                                   | X  |
| Do you use VERIZON for phone or fax?   | X                                     | ___  |
| Do all of your Harbour Island TVs have HDMI capability?                                  | X                                     | ___  |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | ___                                   | X  |
|  |                                       | (Unless we could<br>still get local<br>stations) |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

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List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Netflix

Max

Prime Video

What additional communication services would you like Harbour Island to consider for the next TV access contract?

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# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number



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|  | YES                                 | NO                                  |
|--|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you have Comcast service at your boat slip?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast internet service in Harbour Island?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use VERIZON for phone or fax?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES \_\_\_\_\_ NO ☒ Please explain.

Internet is inconsistent

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Netflix

What additional communication services would you like Harbour Island to consider for the next TV access contract?

Fios for internet & TV

HARBOUR ISLAND

# Comcast- Xfinity Survey



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|   | YES      | NO       |
|---|----------|----------|
| Do you have Comcast service at another property?                                      | ___      | <u>X</u> |
| Do you have Comcast service at your boat slip?  | ___      | <u>X</u> |
| Do you have Comcast internet service in Harbour Island?                               | <u>X</u> | ___      |
| If yes, do you rent a modem from Comcast?   | ___      | <u>X</u> |
| or do you supply the modem/gateway?   | <u>X</u> | ___      |
| Do you use Comcast to access streaming to your unit?                                  | <u>X</u> | ___      |
| Do you use Comcast to access hotspots?  | ___      | <u>X</u> |
| Do you use Comcast Wifi to reduce your cell phone bill?                               | ___      | <u>X</u> |
| Do you use VERIZON for phone or fax?  | ___      | <u>X</u> |
| Do all of your Harbour Island TVs have HDMI capability?                               | <u>X</u> | ___      |
| Would you be interested in a bulk account for internet only to replace cable service? | ___      | <u>X</u> |

THIS IS A BIG NO. WE NEED CABLE, NOT ONLY INTERNET.

Unit Number \_\_\_\_\_



## \_\_\_\_ Survey – Page 2

**Are you satisfied with the Comcast services you are using in Harbour Island?**

**YES**   X   **NO** \_\_\_\_\_ **Please explain.**

Using Comcast is fine. We need cable, as well as our tenants. We have rented to the same families for the past ten years with no issues ever. Tenants expect cable service to be a part of the contract. Another benefit to having cable is that you can log into the Xfinity Stream app anywhere around the country and watch tv if you do not have access to cable. I do not want to stream TV. I like the bulk account built into the quarterly condo fee. One less bill to worry about paying. For owners not using internet -- very importantly, it is wrong to force an owner to incur an additional cost to purchase internet. We do pay for separate internet service, and if that cost could be included in the bulk account at a discount overall, that would fine. If our internet service changed to another provider, that would mean we would have to take our current Comcast box back to the Comcast store, something none of us wish to do, I'm sure, and then deal with the install of the new internet company. Always a hassle. Many owners do not live here and are not at our units enough throughout the year to find a convenient time to take care of new install.

**List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)**

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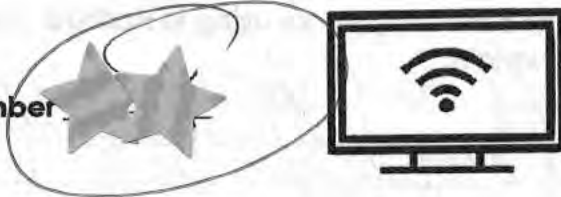
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**What additional communication services would you like Harbour Island to consider for the next TV access contract?**

# HARBOUR ISLAND Comcast-Xfinity Survey

Unit Number



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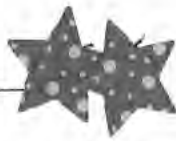
|  | YES          | NO           |
|--|--------------|--------------|
| Do you have Comcast service at another property?   | ___          | <del>X</del> |
| Do you have Comcast service at your boat slip?   | ___          | <del>X</del> |
| Do you have Comcast internet service in Harbour Island?                                  | <del>X</del> | ___          |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <del>X</del> | <del>X</del> |
| Do you use Comcast to access streaming to your unit?                                     | <del>X</del> | ___          |
| Do you use Comcast to access hotspots?   | ___          | <del>X</del> |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | ___          | <del>X</del> |
| Do you use VERIZON for phone or fax?   | ___          | <del>X</del> |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <del>X</del> | ___          |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | ___          | <del>X</del> |

*former  
comcast  
Balto. Co.  
now on  
Verizon  
★*

*★ A bulk account to include  
internet would be nice*

*★ Our goal in Balto. Co. would be to eliminate  
Cable to Stream only  
At this point that does not seem reasonable here.*





## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

We need to upgrade to faster WIFI Speed,  
per our subscription which is our problem!  
The current cable is actually good enough but expanding  
channel options would be nice.  
See Below

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Netflix (Peacock which comes with Comcast)  
Paramount Plus

What additional communication services would you like Harbour Island to consider for the next TV access contract?

Expand subscription to include, for example:  
Paramount, TCM, AMC, Nat Geo Wild, Smithsonian, Ovation,

If considering additional (Premium Channels) HBO, HBO

→ Consider Bundling Cable TV with a WIFI  
plan that would be reasonable for all -  
especially for those who are not here  
often -

With Cable/TVs losing customers to  
streaming services, perhaps a good  
bulk account for us could be within  
reach.

[Redacted signature]



# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number



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|  | YES                                 | NO                                  |
|--|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you have Comcast service at your boat slip?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast Internet service in Harbour Island?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use VERIZON for phone or fax?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?  
YES ☒ NO ☐ Please explain.

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List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Sports including Tennis Channel

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What additional communication services would you like Harbour Island to consider for the next TV access contract?

Cable TV  
High Speed Internet

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# HARBOUR ISLAND *Comcast-Xfinity Survey*

Unit Number



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|  | YES                                     | NO   |
|--|---|--|
| Do you have Comcast service at another property?   | <input checked="" type="checkbox"/>     | <input type="checkbox"/>                       |
| Do you have Comcast service at your boat slip?   | <input checked="" type="checkbox"/> N/A | <input type="checkbox"/>                       |
| Do you have Comcast internet service in Harbour Island?                                  | <input checked="" type="checkbox"/>     | <input type="checkbox"/>                       |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/>     | <input type="checkbox"/>                       |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/>     | <input type="checkbox"/>                       |
| Do you use Comcast to access hotspots?   | <input type="checkbox"/>                | <input checked="" type="checkbox"/> Don't know |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <input type="checkbox"/>                | <input checked="" type="checkbox"/>            |
| Do you use VERIZON for phone or fax?   | <input type="checkbox"/>                | <input checked="" type="checkbox"/>            |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input checked="" type="checkbox"/>     | <input type="checkbox"/>                       |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <input checked="" type="checkbox"/>     | <input type="checkbox"/>                       |

*If it saves money!*

Unit Number \_\_\_\_\_



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

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---

---

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Netflix

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Amazon Prime

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---

What additional communication services would you like Harbour Island to consider for the next TV access contract?

Don't Know

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---

# HARBOUR ISLAND *Comcast-Xfinity Survey*

Unit Number



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|  | YES            | NO             |
|--|----------------|----------------|
| Do you have Comcast service at another property?   | _____          | _____✓         |
| Do you have Comcast service at your boat slip?   | _____          | _____✓         |
| Do you have Comcast internet service in Harbour Island?                                  | _____          | _____✓         |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | _____<br>_____ | _____<br>_____ |
| Do you use Comcast to access streaming to your unit?                                     | _____          | _____✓         |
| Do you use Comcast to access hotspots?   | _____          | _____✓         |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | _____          | _____✓         |
| Do you use VERIZON for phone or fax?   | _____          | _____✓         |
| Do all of your Harbour Island TVs have HDMI capability?                                  | _____✓         | _____          |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | _____✓         | _____          |



# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number



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|  | YES                                 | NO                                  |
|--|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you have Comcast service at your boat slip?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast internet service in Harbour Island?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use VERIZON for phone or fax?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

Unit Number \_\_\_\_\_

## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

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List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Netflix

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---

---

What additional communication services would you like Harbour Island to consider for the next TV access contract?

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# HARBOUR ISLAND Comcast-Xfinity Survey

Unit Number



Please complete and return the survey to Harbour Island.  
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|   | YES                                 | NO  |
|---|-------------------------------------|---|
| Do you have Comcast service at another property?                                      | <input checked="" type="checkbox"/> | <input type="checkbox"/>                      |
| Do you have Comcast service at your boat slip?  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> NA        |
| Do you have Comcast internet service in Harbour Island?                               | <input checked="" type="checkbox"/> | <input type="checkbox"/>                      |
| If yes, do you rent a modem from Comcast?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/>           |
| or do you supply the modem/gateway?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>                      |
| Do you use Comcast to access streaming to your unit?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>                      |
| Do you use Comcast to access hotspots?  | <input type="checkbox"/>            | <input checked="" type="checkbox"/>           |
| Do you use Comcast Wifi to reduce your cell phone bill?                               | <input type="checkbox"/>            | <input checked="" type="checkbox"/>           |
| Do you use VERIZON for phone or fax?  | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> cellphone |
| Do all of your Harbour Island TVs have HDMI capability?                               | <input checked="" type="checkbox"/> | <input type="checkbox"/>                      |
| Would you be interested in a bulk account for internet only to replace cable service? | <input type="checkbox"/>            | <input checked="" type="checkbox"/>           |

but if streaming was more like having a guide of whats on, like cable, I would consider it.

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?  
YES ☒ NO ☐ Please explain.

Only complaint is I think its expensive

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Disney, Netflix, Hulu, Roku, FireTV, ESPN+, Paramount+, Peacock

What additional communication services would you like Harbour Island to consider for the next TV access contract?

Cable / internet bundle

# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number

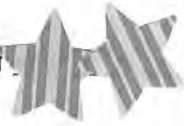


Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|  | YES   | NO   |
|--|---|--|
| Do you have Comcast service at another property?   | <input checked="" type="checkbox"/>                             | <input type="checkbox"/>                             |
| Do you have Comcast service at your boat slip?   | <input type="checkbox"/>  | <input checked="" type="checkbox"/>                  |
| Do you have Comcast internet service in Harbour Island?                                  | <input checked="" type="checkbox"/>                             | <input type="checkbox"/>                             |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/><br><input type="checkbox"/> | <input type="checkbox"/><br><input type="checkbox"/> |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/>                             | <input type="checkbox"/>                             |
| Do you use Comcast to access hotspots?   | <input type="checkbox"/>  | <input checked="" type="checkbox"/>                  |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <input checked="" type="checkbox"/>                             | <input type="checkbox"/>                             |
| Do you use VERIZON for phone or fax?   | <input type="checkbox"/>  | <input checked="" type="checkbox"/>                  |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input checked="" type="checkbox"/>                             | <input type="checkbox"/>                             |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <input type="checkbox"/>  | <input checked="" type="checkbox"/>                  |

Unit Number \_\_\_\_\_



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

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List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Disney, Netflix, Amazon Prime, Apple TV.

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What additional communication services would you like Harbour Island to consider for the next TV access contract?

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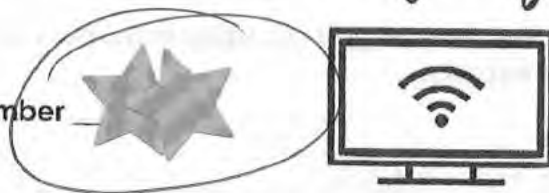
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# HARBOUR ISLAND *Comcast-Xfinity Survey*

Unit Number



Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|   | YES    | NO     |
|---|--------|--------|
| Do you have Comcast service at another property?                                      | _____  | _____✓ |
| Do you have Comcast service at your boat slip?  | _____  | _____✓ |
| Do you have Comcast internet service in Harbour Island?                               | _____✓ | _____  |
| If yes, do you rent a modem from Comcast?   | _____✓ | _____  |
| or do you supply the modem/gateway?   | _____  | _____✓ |
| Do you use Comcast to access streaming to your unit?                                  | _____✓ | _____  |
| Do you use Comcast to access hotspots?  | _____✓ | _____  |
| Do you use Comcast Wifi to reduce your cell phone bill?                               | _____✓ | _____  |
| Do you use VERIZON for phone or fax?  | _____  | _____✓ |
| Do all of your Harbour Island TVs have HDMI capability?                               | _____  | _____✓ |
| Would you be interested in a bulk account for internet only to replace cable service? | _____✓ | _____✓ |

NO IS  
CORRECT

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

OUTSTANDING SERVICE

EXCELLENT INTERNET SPEED AND RELIABILITY

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

DISNEY, NETFLIX, FIRE TV, PRIME

What additional communication services would you like Harbour Island to consider for the next TV access contract?

DISCOUNTED INTERNET SERVICE  
FROM COMCAST

SURVEY ✓

From: Igor Conev <igor@ocmannproperties.com>

Subject: RE: Harbour Island

Date: June 27, 2023 at 9:04:52 AM EDT

To: [REDACTED], Harbour Island  
<harbourislandoc@gmail.com>

Forwarding to the appropriate email address.  
Thank you for your feedback!



Igor Conev, CMCA, AMS, PCAM, CIRMS  
Mann Properties, Inc., AAMC  
220 16th St., Ocean City, MD 21842  
Tel. 410-289-6156 | Fax 410-289-5443

*The negotiating power of a large-scale corporation while maintaining a personal touch and attention to detail of a local mom and pop business"*

From: [REDACTED]  
Sent: Tuesday, June 27, 2023 8:50 AM  
To: Igor Conev <igor@ocmannproperties.com>  
Subject: Re: Harbour Island

Igor,

Thanks for all this information. Please keep basic cable service as part of the condo fee. If you get rid of it, I'm just going to have to pay for it myself as the renters will demand it. I have no problem paying for internet service as you can get it for much cheaper with T Mobile than Comcast.

Thanks!



On Mon, Jun 26, 2023 at 7:19 PM Igor Conev <igor@ocmannproperties.com> wrote:  
Dear Owners, please review the attached documents which were also mailed to you.

Sincerely,

Harbour Island Board of Directors



Igor Conev, CMCA, AMS, PCAM, CIRMS  
Mann Properties, Inc., AAMC

1. The first part of the document is a list of names and addresses of the members of the committee.

2. The second part of the document is a list of names and addresses of the members of the committee.



# HARBOUR ISLAND

## *Comcast-Xfinity Survey*

Unit Number

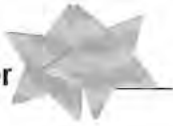


Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|  | YES                                 | NO                                  |
|--|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast service at your boat slip?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast internet service in Harbour Island?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use VERIZON for phone or fax?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

We have had no issues with services. We use Verizon at the primary residence because I think customer service was better.

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Netflix and YouTube

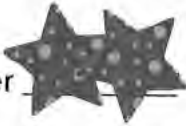
What additional communication services would you like Harbour Island to consider for the next TV access contract?

None that I can think of.

# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number



Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|  | YES      | NO       |
|--|----------|----------|
| Do you have Comcast service at another property?   | <u>X</u> | _____    |
| Do you have Comcast service at your boat slip?   | _____    | <u>X</u> |
| Do you have Comcast internet service in Harbour Island?                                  | <u>X</u> | _____    |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <u>X</u> | <u>X</u> |
| Do you use Comcast to access streaming to your unit?                                     | _____    | <u>X</u> |
| Do you use Comcast to access hotspots?   | _____    | <u>X</u> |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | _____    | <u>X</u> |
| Do you use VERIZON for <u>phone</u> or fax?  | <u>X</u> | _____    |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <u>X</u> | _____    |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | _____    | <u>X</u> |

Keep as is w/ Comcast.

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

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List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

n/a

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What additional communication services would you like Harbour Island to consider for the next TV access contract?

n/a

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# HARBOUR ISLAND Comcast-Xfinity Survey

Unit Number



Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|   | YES                                 | NO                                     |
|---|-------------------------------------|--|
| Do you have Comcast service at another property?                                      | <input checked="" type="checkbox"/> | <input type="checkbox"/>               |
| Do you have Comcast service at your boat slip?  | <input type="checkbox"/>            | <input checked="" type="checkbox"/>    |
| Do you have Comcast internet service in Harbour Island?                               | <input checked="" type="checkbox"/> | <input type="checkbox"/>               |
| If yes, do you rent a modem from Comcast? <i>Yes</i>                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>               |
| or do you supply the modem/gateway? <i>No</i>   | <input type="checkbox"/>            | <input checked="" type="checkbox"/>    |
| Do you use Comcast to access streaming to your unit?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>               |
| Do you use Comcast to access hotspots?  | <input type="checkbox"/>            | <input checked="" type="checkbox"/>    |
| Do you use Comcast Wifi to reduce your cell phone bill?                               | <input checked="" type="checkbox"/> | <input type="checkbox"/>               |
| Do you use VERIZON for phone or fax?  | <input type="checkbox"/>            | <input checked="" type="checkbox"/>    |
| Do all of your Harbour Island TVs have HDMI capability?                               | <input type="checkbox"/>            | <input type="checkbox"/> <i>Unsure</i> |
| Would you be interested in a bulk account for internet only to replace cable service? | <input type="checkbox"/>            | <input checked="" type="checkbox"/>    |

Unit Number \_\_\_\_\_

## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

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List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

*Netflix, YouTube, Amazon Prime, Hulu*

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What additional communication services would you like Harbour Island to consider for the next TV access contract?

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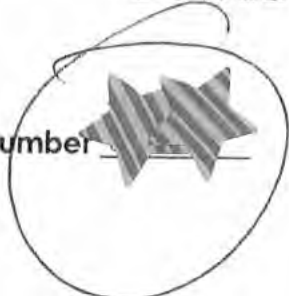
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# HARBOUR ISLAND *Comcast-Xfinity Survey*

Unit Number \_\_\_\_\_

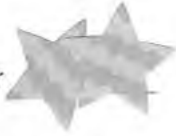


Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|  | YES      | NO       |
|--|----------|----------|
| Do you have Comcast service at another property?   | <u>X</u> | _____    |
| Do you have Comcast service at your boat slip?   | _____    | <u>X</u> |
| Do you have Comcast internet service in Harbour Island?                                  | <u>X</u> | _____    |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <u>X</u> | <u>X</u> |
| Do you use Comcast to access streaming to your unit?                                     | <u>X</u> | _____    |
| Do you use Comcast to access hotspots?   | _____    | <u>X</u> |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | _____    | <u>X</u> |
| Do you use VERIZON for phone or fax?   | _____    | <u>X</u> |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <u>X</u> | _____    |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <u>X</u> | _____    |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?  
YES \_\_\_\_\_ NO ☒ Please explain.

*Good in midwest!*

*Have to Reset all the time!*

☒ *TOO Expensive! &*

*Much cheaper options available!*

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

*Netflix, Prime, Hulu etc*

What additional communication services would you like Harbour Island to consider for the next TV access contract?

*Cheaper!*



# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number



Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|   | YES    | NO     |
|---|--------|--------|
| Do you have Comcast service at another property?                                      | _____  | _____✓ |
| Do you have Comcast service at your boat slip?  | _____  | _____✓ |
| Do you have Comcast internet service in Harbour Island?                               | _____✓ | _____  |
| If yes, do you rent a modem from Comcast?      ?                                      | _____✓ | _____  |
| or do you supply the modem/gateway?      ,  | _____  | _____  |
| Do you use Comcast to access streaming to your unit?                                  | _____✓ | _____  |
| Do you use Comcast to access hotspots?      ?   | _____  | _____  |
| Do you use Comcast Wifi to reduce your cell phone bill?                               | _____✓ | _____  |
| Do you use VERIZON for phone or fax?  | _____✓ | _____  |
| Do all of your Harbour Island TVs have HDMI capability?                               | _____✓ | _____  |
| Would you be interested in a bulk account for internet only to replace cable service? | _____  | _____✓ |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

I am happy with Comcast. Never had a problem getting anything fixed. I have used Comcast there for 36 years & in Baltimore before here.

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Disney +  
Netflix  
Amazon Prime  
Paramount +

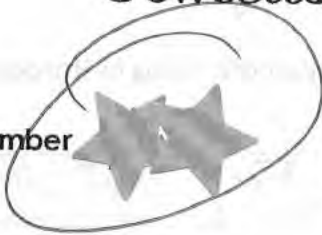
What additional communication services would you like Harbour Island to consider for the next TV access contract?

Internet  
Wifi

I only want Comcast.

# HARBOUR ISLAND Comcast-Xfinity Survey

Unit Number

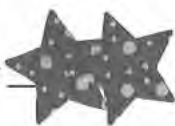


Please complete and return the survey to Harbour Island.  
([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|  | YES      | NO       |
|--|----------|----------|
| Do you have Comcast service at another property?   | <u>X</u> | ___      |
| Do you have Comcast service at your boat slip?   | ___      | <u>X</u> |
| Do you have Comcast internet service in Harbour Island?                                  | <u>X</u> | ___      |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <u>X</u> | ___      |
| Do you use Comcast to access streaming to your unit?                                     | <u>X</u> | ___      |
| Do you use Comcast to access hotspots?   | <u>X</u> | ___      |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | ___      | <u>X</u> |
| Do you use VERIZON for phone or fax? <i>mobile</i>                                       | <u>X</u> | ___      |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <u>X</u> | ___      |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | ___      | ___      |

?

Unit Number \_\_\_\_\_



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

Would like to have Internet service  
Added to The Comcast bulk account.

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

NONE

What additional communication services would you like Harbour Island to consider for the next TV access contract?

Internet

We are very happy with the quality of Service from Comcast, both in OC and AT home in NJ. We especially appreciate our internet speeds.

The clubhouse in our home community has Verizon service and I find the internet to be slow and the TV unreliable.

# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number



Please complete and return the survey to Harbour Island.

([HarbourIslandQC@gmail.com](mailto:HarbourIslandQC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|   | YES           | NO            |
|---|---------------|---------------|
| Do you have Comcast service at another property?                                      | <u>X</u>      | <u>      </u> |
| Do you have Comcast service at your boat slip?  | <u>      </u> | <u>X</u>      |
| Do you have Comcast internet service in Harbour Island?                               | <u>X</u>      | <u>      </u> |
| If yes, do you rent a modem from Comcast?   | <u>      </u> | <u>      </u> |
| or do you supply the modem/gateway?   | <u>      </u> | <u>      </u> |
| Do you use Comcast to access streaming to your unit?                                  | <u>      </u> | <u>      </u> |
| Do you use Comcast to access hotspots?  | <u>      </u> | <u>X</u>      |
| Do you use Comcast Wifi to reduce your cell phone bill?                               | <u>      </u> | <u>      </u> |
| Do you use VERIZON for phone or fax?  | <u>      </u> | <u>X</u>      |
| Do all of your Harbour Island TVs have HDMI capability?                               | <u>      </u> | <u>      </u> |
| Would you be interested in a bulk account for internet only to replace cable service? | <u>      </u> | <u>X</u>      |

Unit Number



## Survey - Page 2

**Are you satisfied with the Comcast services you are using in Harbour Island?**

→ YES ☒ NO ☐ Please explain.

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**List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)**

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**What additional communication services would you like Harbour Island to consider for the next TV access contract?**

→ Consider ways for owners to have WIFI service in each building

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# HARBOUR ISLAND *Comcast-Xfinity Survey*

Unit Number



Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|   | YES      | NO       |
|---|----------|----------|
| Do you have Comcast service at another property?  | ___      | <u>✓</u> |
| Do you have Comcast service at your boat slip?  | ___      | <u>✓</u> |
| Do you have Comcast internet service in Harbour Island?   | <u>✓</u> | ___      |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway? <i>supply it</i> | <u>✓</u> | ___      |
| Do you use Comcast to access streaming to your unit?  | <u>✓</u> | ___      |
| Do you use Comcast to access hotspots?  | ___      | <u>✓</u> |
| Do you use Comcast Wifi to reduce your cell phone bill?   | ___      | <u>✓</u> |
| Do you use VERIZON for phone or fax?  | <u>✓</u> | ___      |
| Do all of your Harbour Island TVs have HDMI capability?   | <u>✓</u> | ___      |
| Would you be interested in a bulk account for internet only<br>to replace cable service?          | ___      | <u>✓</u> |

*I would be interested to explore  
bundle of Cable TV & internet*



Unit Number \_\_\_\_\_

## *Survey - Page 2*

Are you satisfied with the Comcast services you are using in Harbour Island?

YES \_\_\_\_\_ NO \_\_\_\_\_ Please explain.

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List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

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What additional communication services would you like Harbour Island to consider for the next TV access contract?

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# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number \_\_\_\_\_



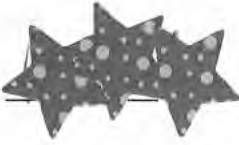
Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|   | YES      | NO       |
|---|----------|----------|
| Do you have Comcast service at another property?                                      | _____    | <u>X</u> |
| Do you have Comcast service at your boat slip?  | _____    | <u>X</u> |
| Do you have Comcast Internet service in Harbour Island?                               | <u>X</u> | _____    |
| If yes, do you rent a modem from Comcast?   | <u>X</u> | _____    |
| or do you supply the modem/gateway?   | _____    | _____    |
| Do you use Comcast to access streaming to your unit?                                  | <u>X</u> | _____    |
| Do you use Comcast to access hotspots?  | _____    | <u>X</u> |
| Do you use Comcast Wifi to reduce your cell phone bill?                               | _____    | <u>X</u> |
| Do you use VERIZON for phone or fax?  | _____    | <u>X</u> |
| Do all of your Harbour Island TVs have HDMI capability?                               | <u>X</u> | _____    |
| Would you be interested in a bulk account for internet only to replace cable service? | _____    | _____    |

2  
@

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES \_\_\_\_\_ NO \_\_\_\_\_ Please explain.

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List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Netflix

Roku

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What additional communication services would you like Harbour Island to consider for the next TV access contract?

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# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number \_\_\_\_\_

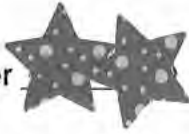


Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|   | YES     | NO      |
|---|---------|---------|
| Do you have Comcast service at another property?                                      | _____   | _____ ✓ |
| Do you have Comcast service at your boat slip?  | _____   | _____ ✓ |
| Do you have Comcast internet service in Harbour Island?                               | _____   | _____ ✓ |
| If yes, do you rent a modem from Comcast?   | _____   | _____ . |
| or do you supply the modem/gateway?   | _____   | _____   |
| Do you use Comcast to access streaming to your unit?                                  | _____   | _____ ✓ |
| Do you use Comcast to access hotspots?  | _____   | _____ ✓ |
| Do you use Comcast Wifi to reduce your cell phone bill?                               | _____   | _____ ✓ |
| Do you use VERIZON for phone or fax?  | _____ ✓ | _____ . |
| Do all of your Harbour Island TVs have HDMI capability?                               | _____ ? | _____   |
| Would you be interested in a bulk account for internet only to replace cable service? | _____   | _____ ✓ |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

only use TV

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

What additional communication services would you like Harbour Island to consider for the next TV access contract?

Current services OK

# HARBOUR ISLAND Comcast-Xfinity Survey

Unit Number



Please complete and return the survey to Harbour Island.  
([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|  | YES                                 | NO                                  |
|--|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you have Comcast service at your boat slip?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast internet service in Harbour Island?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use VERIZON for phone or fax?   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |

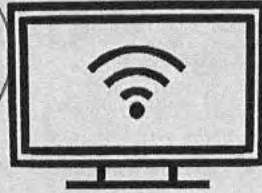




# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number



Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|  | YES                                 | NO                                  |
|--|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you have Comcast service at your boat slip?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast internet service in Harbour Island?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you <u>rent a modem from Comcast?</u><br>or do you supply the modem/gateway?  | <u>rent</u>                         | <input type="checkbox"/>            |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use Comcast Wifi to reduce your cell phone bill?<br><u>yes we log in</u>          | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use VERIZON for phone or fax?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |





# HARBOUR ISLAND Comcast-Xfinity Survey

Unit Number



Please complete and return the survey to Harbour Island.  
([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|  | YES                                 | NO                                  |
|--|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you have Comcast service at your boat slip?   | <input type="checkbox"/> N/A        | <input type="checkbox"/>            |
| Do you have Comcast internet service in Harbour Island?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use VERIZON for phone or fax?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

It is expensive, but it's what we are used to.

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Netflix, Disney, Prime video, Apple TV Plus

What additional communication services would you like Harbour Island to consider for the next TV access contract?

I have no additional needs

# HARBOUR ISLAND Comcast-Xfinity Survey



Please complete and return the survey to Harbour Island.  
([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|  | YES                  | NO        |
|--|----------------------|-----------|
| Do you have Comcast service at another property?   | _____                | _____ ✓   |
| Do you have Comcast service at your boat slip?   | _____                | _____ ✓   |
| Do you have Comcast internet service in Harbour Island?                                  | _____ ✓              | _____     |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | _____ ✓              | _____ ✓   |
| Do you use Comcast to access streaming to your unit?                                     | _____ ✓              | _____     |
| Do you use Comcast to access hotspots?   | _____                | _____ ✓   |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | _____                | _____ ✓   |
| Do you use VERIZON for phone or fax?   | _____ ✓ (cell phone) | _____     |
| Do all of your Harbour Island TVs have HDMI capability?                                  | _____ ✓              | _____     |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | _____                | _____ ✓ * |

\* But we would love for the internet to be included w/ the cable in the bulk account.



# HARBOUR ISLAND Comcast-Xfinity Survey

Unit Number



Please complete and return the survey to Harbour Island.  
([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|   | YES      | NO       |
|---|----------|----------|
| Do you have Comcast service at another property?                                      | ___      | <u>X</u> |
| Do you have Comcast service at your boat slip?  | ___      | <u>X</u> |
| Do you have Comcast internet service in Harbour Island?                               | <u>X</u> | ___      |
| If yes, do you rent a modem from Comcast?   | <u>X</u> | ___      |
| or do you supply the modem/gateway?   | ___      | <u>X</u> |
| Do you use Comcast to access streaming to your unit?                                  | ___      | <u>X</u> |
| Do you use Comcast to access hotspots?  | ___      | <u>X</u> |
| Do you use Comcast Wifi to reduce your cell phone bill?                               | ___      | <u>X</u> |
| Do you use VERIZON for phone or fax?  | ___      | <u>X</u> |
| Do all of your Harbour Island TVs have HDMI capability?                               | <u>X</u> | ___      |
| Would you be interested in a bulk account for internet only to replace cable service? | <u>X</u> | ___      |

Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☐ NO ☒ Please explain.

PRICE IS TOO HIGH.

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List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

N/A

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What additional communication services would you like Harbour Island to consider for the next TV access contract?

INTERNET

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# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number



Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|  | YES                                 | NO                                  |
|--|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you have Comcast service at your boat slip?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast internet service in Harbour Island?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use VERIZON for phone or fax?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |

Unit Number \_\_\_\_\_

## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES \_\_\_\_\_ NO X Please explain.

CHANNELS OFFERED CONTINUOUS TO DECLINE  
INTERNET SERVICE IS INCONSISTENT

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

NETFLIX, YOUTUBE TV, FIRE TV

What additional communication services would you like Harbour Island to consider for the next TV access contract?

BULK INTERNET



# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number



Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|  | YES                                 | NO                                  |
|--|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast service at your boat slip?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you have Comcast internet service in Harbour Island?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use Comcast to access hotspots?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Do you use VERIZON for phone or fax?   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

we do not get credit on our Comcast  
Bill for 2 small HD Adapter Boxes with  
Remotes?



Unit Number \_\_\_\_\_



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

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List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

NETFLIX

ESPN SPORTS PACKAGE - seasonally

MAX

P+

Hulu

What additional communication services would you like Harbour Island to consider for the next TV access contract?

None

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# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number \_\_\_\_\_



Please complete and return the survey to Harbour Island.

(HarbourIslandOC@gmail.com or Harbour Island • P.O. Box 604 • OCMD 21843)

|  | YES        | NO                      |
|--|------------|-------------------------|
| Do you have Comcast service at another property?   | _____      | ✓<br>_____              |
| Do you have Comcast service at your boat slip?   | _____      | ✓<br>_____              |
| Do you have Comcast internet service in Harbour Island?                                  | ✓<br>_____ | _____                   |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | ✓<br>_____ | _____                   |
| Do you use Comcast to access streaming to your unit?                                     | _____      | ✓<br>_____              |
| Do you use Comcast to access hotspots?   | _____      | ✓<br>_____              |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | ✓<br>_____ | _____                   |
| Do you use VERIZON for phone or fax?   | _____      | ✓<br>_____              |
| Do all of your Harbour Island TVs have HDMI capability?                                  | ✓<br>_____ | _____                   |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | _____      | ✓<br><i>either way!</i> |



Unit Number \_\_\_\_\_



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

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List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

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NETFLIX

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What additional communication services would you like Harbour Island to consider for the next TV access contract?

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# HARBOUR ISLAND Comcast-Xfinity Survey

Unit Number



Please complete and return the survey to Harbour Island.

(HarbourIslandOC@gmail.com or Harbour Island • P.O. Box 604 • OCMD 21843)

|  | YES      | NO                            |
|--|----------|-------------------------------|
| Do you have Comcast service at another property?   | <u>X</u> | _____                         |
| Do you have Comcast service at your boat slip?   | _____    | <u>N/A</u>                    |
| Do you have Comcast internet service in Harbour Island?                                  | <u>X</u> | _____                         |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <u>X</u> | _____                         |
| Do you use Comcast to access streaming to your unit?                                     | <u>X</u> | _____                         |
| Do you use Comcast to access hotspots?   | _____    | <u>X</u>                      |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | <u>X</u> | <u>X</u>                      |
| Do you use VERIZON for phone or fax?   | <u>X</u> | _____                         |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <u>X</u> | _____                         |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | _____    | <u>X</u> -<br>absolutely not. |

- but interested  
in FIOS.



Unit Number



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES ☒ NO ☐ Please explain.

But as usual, would like to see them cost less price  
We are not full time residents.

List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

Netflix - included in our home Comcast package  
Apple TV  
Prime TV

What additional communication services would you like Harbour Island to consider for the next TV access contract?

Harbour Island  
P.O. Box 604  
Ocean City, MD 21843.



# HARBOUR ISLAND

## Comcast-Xfinity Survey

Unit Number



Please complete and return the survey to Harbour Island.

([HarbourIslandOC@gmail.com](mailto:HarbourIslandOC@gmail.com) or Harbour Island • P.O. Box 604 • OCMD 21843)

|  | YES                                 | NO                                  |
|--|-------------------------------------|-------------------------------------|
| Do you have Comcast service at another property?   | ___                                 | <input checked="" type="checkbox"/> |
| Do you have Comcast service at your boat slip?   | ___                                 | <input checked="" type="checkbox"/> |
| Do you have Comcast internet service in Harbour Island?                                  | <input checked="" type="checkbox"/> | ___                                 |
| If yes, do you rent a modem from Comcast?<br>or do you supply the modem/gateway?         | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Do you use Comcast to access streaming to your unit?                                     | <input checked="" type="checkbox"/> | ___                                 |
| Do you use Comcast to access hotspots?   | ___                                 | <input checked="" type="checkbox"/> |
| Do you use Comcast Wifi to reduce your cell phone bill?                                  | ___                                 | <input checked="" type="checkbox"/> |
| Do you use VERIZON for phone or fax?   | ___                                 | <input checked="" type="checkbox"/> |
| Do all of your Harbour Island TVs have HDMI capability?                                  | <input checked="" type="checkbox"/> | ___                                 |
| Would you be interested in a bulk account for internet only<br>to replace cable service? | ___                                 | <input checked="" type="checkbox"/> |



Unit Number \_\_\_\_\_



## Survey - Page 2

Are you satisfied with the Comcast services you are using in Harbour Island?

YES \_\_\_\_\_ NO ☒ Please explain.

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List any subscription services that you use. (Ex: Disney, Netflix, Fire TV)

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NETFLIX, DISNEY +, FIRE TV, HULU

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What additional communication services would you like Harbour Island to consider for the next TV access contract?

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